

February 12, 2016

Re: State Service VISA Credit Card

**IMPORTANT ALERT REGARDING YOUR CREDIT CARD:  
 PLEASE REVIEW CAREFULLY**

Dear Elements Member,

Elements Financial is committed to supporting our members' financial success.

We're excited to announce that as a result of our recent merger with State Service Credit Union, we are transitioning your credit card account to Elements in March 2016. We are eager to serve you directly in this capacity and to offer you a well-rounded and competitive credit card backed by our personalized service.

You will receive your replacement credit card(s) between March 14-18, 2016. Your new card(s) will carry the Elements logo, a new account number, and a new expiration date. Your card(s) will be mailed to the address on your account. You can activate and begin using your new cards on March 29.

Some of your credit card terms and conditions will change. Please see the following pages for a description of these changes and their effective dates.

For your awareness, on the right are some important upcoming dates and action items.

If you have any questions regarding this communication, please call (800) 621-2105.

Sincerely,

Elements Financial

**IMPORTANT DATES TO REMEMBER**

Receive your replacement credit card(s) in mail	Between March 14-18
Activate card/ Start using new card	Beginning March 29
Changes in Account Terms effective date	March 29
Last day your SSCU credit card will work	March 28
Last Day to access SSCU credit card account online	March 28
Schedule online payments at elements.org	Beginning March 29
Update any automated payments to your card	Beginning March 29

**IMPORTANT CHANGES TO YOUR ACCOUNT TERMS**

The following is a summary of changes that are being made to your account terms. These changes will amend all previous account disclosures and agreements related to this account. Please take a moment to review this information and keep a copy for your records. These changes will take effect 3/29/16.

You have the right to reject these changes, unless you become more than 60 days late on your account. However, if you do reject these changes, you will not be able to use your account for new transactions beginning 3/29/16. You can reject the changes by calling us at (800) 621-2105.

# IMPORTANT CHANGES TO YOUR ACCOUNT TERMS

**These changes will impact your account as follows:**

## Variable-rate Features

We are adding an index and margin to the method we use to calculate Finance Charges on credit card balances.

The index will be the highest Prime Rate as published in the Money Rates Section of *The Wall Street Journal*.

The margin for Purchases and Balance Transfers will be 5.74%.

The margin for Cash Advances will be 12.74%.

The Annual Percentage Rate will be equal to the Prime Rate plus the margin. The interest rate can change quarterly on the first day of your billing cycle in January, April, July and October following a change in the Prime Rate. The APR will never be higher than the maximum rate allowed by applicable law. The current Prime Rate plus the applicable margin is reflected in the rates below.

The applicable index and margin will be applied to all purchases, balance transfers and cash advances incurred on and after the effective date of the change which will be 3/29/16 (however, see below if your account has been open less than one year.)

Transactions made on or after 3/29/16: Any changes to APRs described below will apply to transactions incurred on or after 3/29/16.

Transactions made before 3/29/16: Current or lower APRs will continue to apply to these transactions.

If your credit card account has been open for less than one year as of 3/29/16: Current or lower APRs will continue to apply to transactions incurred up to the first statement closing date after your account has been open for one year. Any changes to APRs described below will apply to transactions made after that date.

## Revised Terms, as of 3/29/16

### Interest Rates and Interest Charges:

Annual Percentage Rate (APR) for Purchases and Balance Transfers	<b>9.24%</b> This APR will vary with the market based on the Prime Rate.
APR for Cash Advances	<b>16.24%</b> This APR will vary with the market based on the Prime Rate.

### Fees:

<b>Fees to Open or Obtain Your Account</b>	
Annual Fee	None
Application Fee	None
<b>Transaction Fees</b>	
Balance Transfer	None
Cash Advance	Up to 3% for each cash advance or a minimum of \$5.00
Wire Transfer	Up to 3% for each wire transfer or a minimum of \$5.00
International Transactions	1.0% of each transaction in U.S. dollars
<b>Penalty Fees</b>	
Late Payment	None
Over-the-Credit-Limit	None
Returned Payment	Up to \$25.00 if your payment is returned for any reason

## Other Important Changes

**SECURITY:** You specifically grant us a consensual security interest in all individual and joint accounts you have with us now and in the future to secure repayment of credit extended under the enclosed Agreement. You also agree that we have similar statutory lien rights under state and federal law. The granting of this security interest is a condition for the issuance of the credit under this agreement. If you are in default, we can apply your shares to the amount you owe. Shares and deposits in an Individual Retirement Account or any other account that would lose special tax treatment under state or federal law if given are not subject to this security interest.

If you have other loans with us, collateral securing such loans may also secure your obligations under the enclosed Agreement, unless that other collateral is your principal residence or non-purchase money household goods.

### WHAT LAW APPLIES

This Agreement is made in Indiana and we extend credit to you from Indiana. This Agreement is governed by the laws of The State of Indiana (without regard to its conflict of laws principles) and by any applicable federal laws.

**Other Fees:** In addition to the fees disclosed above, the following fees may be charged:

<b>Rush Replacement Card Fee</b>	Up to \$50
<b>US Emergency Replacement Fee</b>	\$100
<b>International Emergency Replacement Fee</b>	\$165
<b>Rush Pin Request Fee</b>	\$35
<b>Document Copy Fee</b>	\$5
<b>Research Fee</b>	\$25 per hour
<b>Statement Copy Fee</b>	\$5
<b>Annual Summary Fee</b>	Up to \$25

### Minimum Payment

Your minimum payment will be 2% of your current balance or \$25, whichever is greater, unless your balance is less than \$25. If your balance is less than \$25, then your minimum payment will be the amount of your statement balance.

### Access to Past Payments

After 3/28/16 you will no longer be able to access your State Service Credit Union credit card account information online through <https://cucc.fdecs.com/eCustService/>. Please be sure to log in to your account before this date to print or save any copies of past statements and/or electronic summaries you may want to maintain for your records.

### State Service Credit Card Convenience Checks

Convenience Checks will no longer be valid after 3/28/16. Any Convenience Checks received after this date will be returned "Declined."

### Payment Set Up Online

Any payments that you have set up through your State Service Credit Union credit card account online at <https://cucc.fdecs.com/eCustService/> will be cancelled after 3/28/16.

### Previously Scheduled Payments

Any automatic payments scheduled with State Service Credit Union, (payments that are automatically deducted by SSCU from a checking or savings deposit account) that are to post to your account after 3/28/16 will be cancelled as a result of this transfer. Any pay-by-phone payment scheduled to post to your account after 3/28/16 will be cancelled as a result of the transfer.

### Scheduling Online Payments On or After 3/29/16

On or after 3/29/16, you will be able to schedule payments online at [www.elements.org](http://www.elements.org) otherwise, please mail your credit card payment(s) to the address provided on your monthly billing statement.

## Balance Subject to Interest Rate

Interest Charges will accrue on your average daily balance outstanding during the month. To get the average daily balance, we take the beginning balance each day, add any new purchases, cash advances, balance transfers or other advances, and subtract any payments, unpaid interest charges, and unpaid fees. This gives us the daily balance. Then, we add up all the daily balances for the billing cycle and divide that by the number of days in the billing cycle. We then multiply that by the periodic rate corresponding to the Annual Percentage Rate on your account. If you have different rates for purchases, cash advances or balance transfers, separate average daily balances for each will be calculated and the appropriate periodic rate is then applied to each.

## Balance Transfer

If a balance will be transferred from your State Service Credit Union credit card, to your new Elements card, this transaction will not be considered a balance transfer and will not be subject to a balance transfer fee.

## Payment Address

**Effective 3/29/16**, the payment address is:

*Elements Financial  
PO Box 10324  
Des Moines, IA 50306-0324*

## Paperless Statements

If your account is currently enrolled in paperless statements, please note that as of 3/1/16, your enrollment in paperless statements will be cancelled and you will begin to receive paper statements. On or after 3/29/16, you may enroll your account in paperless statements at [elements.org](http://elements.org).

## New Billing Rights Correspondence Address

**Effective 3/29/16**, send your correspondence related to any billing rights issues to:

*Member Services  
P.O. Box 10409  
Des Moines, IA 50306-0409*

Please watch your mail for additional correspondence about this transition from Elements.